

WTT HK LIMITED (“WTT”)

User Plan	2 Mbps or 2 Mbps /1 Mbps	4 Mbps	6 Mbps	8 Mbps	10 Mbps	20 Mbps	35 Mbps	50 Mbps	100 Mbps	200 Mbps	500 Mbps	1000 Mbps or 1Gbps
Single	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$30,000	\$30,000

User Plan												
Standard Plan	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$30,000	\$30,000
Premium Plan	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$30,000	\$30,000

Relocation Charges (HK\$):**

Bandwidth	2 Mbps or 2 Mbps /1 Mbps	4 Mbps	6 Mbps	8 Mbps	10 Mbps	20 Mbps	35 Mbps	50 Mbps	100 Mbps	200 Mbps	500 Mbps	1000 Mbps or 1Gbps
VDSL	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	-	-	-	-	-	
Fiber	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$30,000	\$30,000

** Charges are applicable to all relocation requests made by the Customer, irrespective of whether the Service is relocated within or outside the Customer's existing address of installation. In general, relocation within the same room/unit is internal relocation; relocation to outside the existing room/unit is external relocation. Subject to site limitation on wiring, some cases of relocation within room/unit may be classified as external relocation.

Value-added services available on the Business Broadband service are:

Service/Activity	Charges (HK\$)
Wireless option (per line)	\$1,000 per month
Additional email account with 10 Megabytes storage	\$28 per month
Additional per-registered email storage	\$10 per Megabytes
Additional 100 Megabytes email storage	\$100 per month
Additional 1 Gigabyte email storage	\$500 per month
Additional IP (only available to Premium Plan)	\$10,000 for 128 IP Addresses
Domain name registration or migration	\$600 per year
Router on loan rental	\$5,000 per month
Router installation charge	\$10,000 (one-off)
Router Re-configuration charge	\$10,000 (one-off)
Switch on loan rental	\$5,000 per month
Switch installation charge	\$10,000 (one-off)
Switch Re-configuration charge	\$10,000 (one-off)
Change IP address	\$400 (one-off) per line per request

Notes:

1. "Dynamic and Fixed IP addresses" – When a computer/ router is configured to use the same IP address each time it powers up, this is known as Fixed IP address. By contrast, in situation when the IP address of computer/ router is assigned automatically, it is known as a dynamic IP address and Customer may be assigned the same IP address, depending on the assignment situation from WTT.
2. Business Broadband Service is available to the Customer using Microsoft Windows 7 or above on their personal computers equipped with Pentium 133, 32MB memory, 100MB free disk space, and pre-installed 10/100/1000 Base-T Ethernet Card.
3. For the 35Mbps, 50Mbps, 100Mbps, 200Mbps, 500Mbps and 1Gbps plans, throughput limits apply. The maximum throughput is equal to the bandwidth subscribed for each circuit except for international Internet access which is 20Mbps maximum. The actual throughput for each circuit will be affected by usage levels, network configuration, coverage and extraneous factors. WTT may take such action as it sees fit to ensure that the throughput does not exceed the aforementioned limits.
4. Wireless Access service is available to the Customer using personal computers equipped with IEEE802.11b wireless LAN clients.
5. Request for Additional IP Addresses will only be available for Customer subscribing to the Premium Plan.
6. Domain Name Registration or Migration are available on global domain name (.com) or local (.com.hk) only.

The following special conditions will apply to the Service:

1. The Service is subject to the Customer's equipment meeting the relevant specifications for interoperability with WTT's Network. Any equipment which the Customer intends to connect to WTT's Network for the purpose of the Service must be approved by WTT prior to any connection, and must be in compliance with the technical standards specified by WTT. At the time of application for service the Customer must provide all details regarding the equipment which it intends to connect to WTT's Network. WTT may reject the application if the required information is not provided or WTT opines that the said equipment does not comply with WTT's technical standards. WTT may at any time, without being liable to the Customer, disconnect the Customer's equipment connected to WTT's Network if:
 - the configurations or technical specifications of such equipment so connected differ from the details provided by the Customer in its application for the Service;
 - there is any malfunction of the equipment; or
 - the provision of the Service to the Customer is terminated or discontinued for any reason whatsoever.
2. The provision of the Service is subject to site feasibility and available resources of WTT including network coverage to the installation address.

3. Minimum subscription period for the Service is twenty-four (24) months unless otherwise specified in the Order Confirmation. Customer shall on demand pay for the monthly charges for the remaining contract period in the event of termination before expiration of the minimum subscription period.
4. Unless otherwise specified, both monthly charges and installation charges are per circuit end. Additional costs for civil or fibre work will be quoted on a case-by-case basis.
5. Unless otherwise specified in the Order Confirmation,
 - “M” or “Mbps” stand for megabits per second;
 - “G” or “Gbps” stand for gigabits per second;
 - “MB” stands for megabytes; and
 - “GB” stands for gigabytes.